

# Welcome to Casagrande Hotel & Beach Club

We hope you had a pleasant trip, and hope you are ready to enjoy Casagrande in José Ignacio!

Next, we will provide useful information, so that you can fully enjoy your stay with us.

## Front Desk **24 hours**

**Whatsapp** [+598 95 763 333](https://www.whatsapp.com/business/profile/59895763333)

**Phone** +598 44 863 500

**From the apartment** Dial extension 0

## WIFI

**Network:** Casagrande

**Password:** casagrande2022

## Check out

**Until 11:00 am**

## La Despensa

La Despensa is our boutique food store where you will find everything not found elsewhere in José Ignacio: locally sourced and produced select foods, appetizers, ingredients, gourmet snacks, beverages and essentials.

Check out our shop for selected products, drinks, daily specials and take away.

**\*For orders and inquiries dial extension 403**

## Breakfast

**From 8 a.m. to 11 a.m.**

Check if it is included in your reservation.

If not, it has an additional cost.

Please schedule your preferred breakfast time at the Front Desk or at La Despensa.

## Outdoor pool

**From 8:00 a.m. to 10:00 p.m. during the summer.**

Located on the 1st floor.

## Laundry service

Check for rates and schedules.

## Nanny service

Check for rates and schedules.

## Beach Kit service

Beach kits available for loan at the front desk upon availability

## Rent a bike

Enjoy José Ignacio on wheels!

- 1 hour: usd 5
- 3 hours: usd 12

## Yoga & Gym equipment

For our guests, all the functional equipment for training can be requested at the Front desk.

## Cleaning service

**From 10:00 a.m. to 7:00 p.m.**

If you prefer a specific time, please coordinate in advance.

We appreciate you leaving the apartment with the dishes clean and in their place. We have waste containers in the garage.

**\*The cleaning service does not include washing dishes**

⊘ Smoking in the interior areas is not allowed

⊘ Hanging clothes on the facade of the hotel is not allowed